

Initial Greeting:

Event Volunteer: "Hi! I am going to get you setup for our auction. We are using an electronic bidding system that will allow you to bid using your own smartphone (iPhone or Android). If you don't, we have iPads around the venue that you can use to bid. Do you have an iPhone or Android phone that you want to use?"

If the attendee answers YES:

Event Volunteer: "Great, I can help you get that setup. What I need to do is get some information from you. (get Name, Email, Cell Phone number of the device they intend to use)"

Create Bidder Account and Check-in

"I just created your account and you are going to get a text message from Handbid with a link to download the Handbid app and log you into the auction.

CLICK THE LINK and it will take you to the AppStore or PlayStore to download the Handbid app. Once the app is downloaded, open the app and you will automatically be logged into the auction."

If the attendee answers NO (or if they don't want to use the smartphone):

Event Volunteer: "No problem, you can use the iPads to bid. They are easy to use, but if you have questions, we have volunteers who can assist you throughout the evening."

Create bidder account and write down paddle number

"You will need the three digit PADDLE NUMBER to bid. When you find an item on the iPad and you hit bid, it will ask you to enter your paddle ID. This will identify you as the bidder."