# Handbid Accessibility Conformance Report

**Website/Product name:** events.handbid.com

**Date:** 14, July 2021

**Company:** Handbid

**Description:** *Include description of the product here.*

**Contact Information:** *Include contact information of the product here.*

**Evaluation Methods Used:** During the testing process of the web application sentinel.Kajeet.com, the team made use of multiple evaluation methods, including both automated (aCe checking tool, Wave evaluation tool, Color Contrast Analyzer), and manual testing on Windows 10, Mac OSX, and iOS. A major part of the process included the use of assistive technology (JAWS, VoiceOver, NVDA, keyboard only interaction, Browser zoom) to assess conformance with the criteria.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |  |
| --- | --- |
| **Standard/Guideline** | **Included in Report** |
| [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211) | Level A, Level AA |
| [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21) | Level A, Level AA |
| [Revised Section 508 standards as published by the U.S. Access Board](https://www.access-board.gov/ict/) in the Federal Register on January 18, 2017. | Yes |

Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports:** Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](https://www.w3.org/TR/WCAG20/#conformance-reqs).

**Table 1: Success Criteria, Level A. Also applies to:2017 Section 508, 501 (Web)(Software).**

Notes:

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| --- | --- | --- |
| **Criteria** | **Conformance Level** | **Explanations** |
| [1.1.1 Non-text Content](http://www.w3.org/TR/WCAG20/#text-equiv-all) | **Partially Supports** | Proper, correct, and descriptive alt text is provided for most of the graphics, however few exceptions are there:  **Exceptions:**  **1.** Alt text is not provided for logo graphic. Screen reader totally skips the graphic.  **2.** Proper alt text is not provided for hand bid logo present in footer region. Screen reader is reading it as 'https://www.handbid.com/’.  **3.** Proper alt text is not provided for event logo. Screen reader reads it as link graphic event logo. |
| [1.2.1 Audio-only and Video-only (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-av-only-alt) | **Not Applicable** | There is no audio only and video only content present in the application. |
| [1.2.2 Captions (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-captions) | **Not Applicable** | There is no audio only and video only content present in the application. |
| [1.2.3 Audio Description or Media Alternative (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc) | **Not Applicable** | There is no audio only and video only content present in the application. |
| [1.3.1 Info and Relationships](http://www.w3.org/TR/WCAG20/#content-structure-separation-programmatic) | **Partially Supports** | Screen reader properly identifies most of the information available in the application and the screen reader user is easily able to perceive the relationships between an element and its role.  **Exceptions:**  **1.** Heading hierarchy of the page is incorrect. H2 is directly followed by h4, multiple heading level 1 is present on the page.  **2.** Screen reader identifies a hidden link 'hand bid web app after '10th Annual GTHL Legacy Classic, 13U Elite Revolution Baseball' etc links.  **3.** Text 'Auction, Event, Fundraiser' are not hidden for screen reader users.  **4.** Elements with same functionality are not grouped together. Screen reader identifies multiple links under 'Popular items' section when user hits enter on it then all redirects to same page. |
| [1.3.2 Meaningful Sequence](http://www.w3.org/TR/WCAG20/#content-structure-separation-sequence) | **Supports** | Screen reader reads all the content present in the application in a meaningful sequence with the help of arrow keys. |
| [1.3.3 Sensory Characteristics](http://www.w3.org/TR/WCAG20/#content-structure-separation-understanding) | **Not Applicable** | There is no information present in the application, that is presented in the form of sensory characteristics. |
| [1.4.1 Use of Color](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-without-color) | **Not Applicable** | No color is used to indicate any type of information on the application. |
| [1.4.2 Audio Control](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-dis-audio) | **Not Applicable** | There is no audio available in the application that plays automatically as soon as the page is launched. |
| [2.1.1 Keyboard](http://www.w3.org/TR/WCAG20/#keyboard-operation-keyboard-operable) | **Supports** | Application has support for keyboard interaction, as all the interactive elements are accessible using the keyboard commands. It works similarly for both screen reader and keyboard-only users. Bullets don't get focus but It's possible to move between the images through the arrows |
| [2.1.2 No Keyboard Trap](http://www.w3.org/TR/WCAG20/#keyboard-operation-trapping) | **Supports** | Application has a good support for keyboard interaction and there is no keyboard trap issue throughout the application. |
| [2.1.4 Character Key Shortcuts](https://www.w3.org/TR/WCAG21/#character-key-shortcuts) (Level A 2.1 only) | **Not Applicable** | There are no such character key shortcuts required in the application to operate any feature that may clash with the predefined screen reader shortcuts. |
| [2.2.1 Timing Adjustable](http://www.w3.org/TR/WCAG20/#time-limits-required-behaviors) | **Not Applicable** | There is a session time out functionality in the application for which an option is provided to extend the session time. |
| [2.2.2 Pause, Stop, Hide](http://www.w3.org/TR/WCAG20/#time-limits-pause) | **Not Applicable** | There is no such functionality/activity available in the application, where there is a need to either Pause, Stop or Hide the content. |
| [2.3.1 Three Flashes or Below Threshold](http://www.w3.org/TR/WCAG20/#seizure-does-not-violate) | **Not Applicable** | There is no flashing / blinking content present anywhere in the application. |
| [2.4.1 Bypass Blocks](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-skip) | **Supports** | Skip to main content links are provided on top of the page. |
| [2.4.2 Page Titled](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-title) | **Supports** | Descriptive and unique page titles are provided for different pages in the application. |
| [2.4.3 Focus Order](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-order) | **Partially Supports** | Although, the focus order is moving in a correct sequence for majority of the instances. There are some exceptions where focus order is incorrect.  **Exceptions:**  **1.** After hitting enter on Login button, focus does not move to its modal window, instead focus remain on the background page.  **2.** Screen reader focus is not constrained within the Login modal window.  **3.** After submitting the login form with invalid details, the screen reader focus does not move to first invalid edit field. |
| [2.4.4 Link Purpose (In Context)](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-refs) | **Partially Supports** | Appropriate link text is provided for majority of the links available in the application. However, there are exceptions, where link text is not descriptive.  **Exceptions:**  **1.** Sufficient link text is not provided to link app store and play store. Link text should be defined as 'link handbid on app store, link handbid on play store'. |
| [2.5.1 Pointer Gestures](https://www.w3.org/TR/WCAG21/#pointer-gestures) (Level A 2.1 only) | **Not Applicable** | - |
| [2.5.2 Pointer Cancellation](https://www.w3.org/TR/WCAG21/#pointer-cancellation) (Level A 2.1 only) | **Supports** | Entire Application supports pointer cancellation as the down-event of the pointer is not used to execute any part of the function, elements trigger only by using the up-event. |
| [2.5.3 Label in Name](https://www.w3.org/TR/WCAG21/#label-in-name) (Level A 2.1 only) | **Supports** | Visual label matches with the accessible or programmatic name for the elements. |
| [2.5.4 Motion Actuation](https://www.w3.org/TR/WCAG21/#motion-actuation) (Level A 2.1 only) | **Not Applicable** | There is no functionality in the application that can be operated by device motion or user motion. |
| [3.1.1 Language of Page](http://www.w3.org/TR/WCAG20/#meaning-doc-lang-id) | **Supports** | Lang attribute ‘En’ is provided for the all the pages in the application. |
| [3.2.1 On Focus](http://www.w3.org/TR/WCAG20/#consistent-behavior-receive-focus) | **Supports** | Application does not have any feature / functionality, which triggers automatically on receiving the focus. |
| [3.2.2 On Input](http://www.w3.org/TR/WCAG20/#consistent-behavior-unpredictable-change) | **Supports** | Change of context does not happen anywhere in the application when changing the setting of any UI component. |
| [3.3.1 Error Identification](http://www.w3.org/TR/WCAG20/#minimize-error-identified) | **Supports** | Application provides all errors in textual form which are perceivable to the screen reader and user with cognitive disabilities |
| [3.3.2 Labels or Instructions](http://www.w3.org/TR/WCAG20/#minimize-error-cues) | **Supports** | Majority of the form fields present in the application have appropriate labels |
| [4.1.1 Parsing](http://www.w3.org/TR/WCAG20/#ensure-compat-parses) | **Supports** | Blind/motor profile: IDs of elements are unique and HTML elements have start and closing tags |
| [4.1.2 Name, Role, Value](http://www.w3.org/TR/WCAG20/#ensure-compat-rsv) | **Partially Supports** | Most of the components present in the application have proper name/label, role/state, and value, which helps screen reader user to understand the actual purpose and nature of these components. However, there are a few exceptions where Name/Role/Value is not associated properly for the elements.  Exceptions:  1. After submitting the login form with invalid details, error message which appears is not announced automatically by screen reader.  2. Name of previous button of carousel is incorrectly defined as button next.  3. Sufficient name is not provided for carousel controls Screen reader reads it as button next, instead name should be defined as button next slide.  4. Selected state of currently active button is not defined. |

**Table 2: Success Criteria, Level AA. Also applies to:2017 Section 508, 501 (Web)(Software).**

Notes:

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| **Criteria** | **Conformance Level** | **Remarks and Explanations** |
| [1.2.4 Captions (Live)](http://www.w3.org/TR/WCAG20/#media-equiv-real-time-captions) | **Not Applicable** | There is no live multimedia content present in the application. |
| [1.2.5 Audio Description (Prerecorded)](http://www.w3.org/TR/WCAG20/#media-equiv-audio-desc-only) | **Not Applicable** | There is no multimedia content present in the application. |
| [1.3.4 Orientation](https://www.w3.org/TR/WCAG21/#orientation) (Level AA 2.1 only) | **Supports** | Web application supports landscape and portrait views |
| [1.3.5 Identify Input Purpose](https://www.w3.org/TR/WCAG21/#identify-input-purpose) (Level AA 2.1 only) | **Supports** | Application provides labels for majority of instances, which are associated with respective input fields, where user needs to provide input information. Also, Application uses autocomplete attribute which means information does not need to be remembered by the user. |
| [1.4.3 Contrast (Minimum)](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-contrast) | **Partially Supports** | Application has sufficient contrast ratio i.e. 4.5:1 for the elements present in the application. |
| [1.4.4 Resize text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-scale) | **Supports** | Application is operable and readable while resizing the content using the browser zoom feature. No truncation and overlapping is observed on the page at 200% browser zoom. |
| [1.4.5 Images of Text](http://www.w3.org/TR/WCAG20/#visual-audio-contrast-text-presentation) | **Not applicable** | There is no such information present in the application, which is in the form of Image of text. |
| [1.4.10 Reflow](https://www.w3.org/TR/WCAG21/#reflow) (Level AA 2.1 only) | **Supports** | Application is easy to navigate at 400% magnification level. No truncation and overlapping are observed on the page at 400% browser zoom |
| [1.4.11 Non-text Contrast](https://www.w3.org/TR/WCAG21/#non-text-contrast) (Level AA 2.1 only) | **Supports** | Application provides sufficient contrast ratio for different user interface components. Non-Text UI elements such as buttons, form fields etc. have a contrast ratio of 3:1 |
| [1.4.12 Text Spacing](https://www.w3.org/TR/WCAG21/#text-spacing) (Level AA 2.1 only) | **Supports** | Application provides support for people with low vision and cognitive disabilities as it allows users to view the application content in their desired text (Letter, word, line, and paragraph) spacing. |
| [1.4.13 Content on Hover or Focus](https://www.w3.org/TR/WCAG21/#content-on-hover-or-focus) (Level AA 2.1 only) | **Supports** | There is a web element available in the application which triggers the additional content after receiving pointer hover or keyboard focus and the additional content is hoverable and dismissible. |
| [2.4.5 Multiple Ways](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-mult-loc) | **Supports** | Multiple ways to locate a web page except for ‘navigation menu' is present on the web page. |
| [2.4.6 Headings and Labels](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-descriptive) | **Supports** | Headings present in the application are descriptive enough to understand their purpose and sufficient label is provided for each form field wherever descriptive label is needed. |
| [2.4.7 Focus Visible](http://www.w3.org/TR/WCAG20/#navigation-mechanisms-focus-visible) | **Supports** | Tab focus is visible on each interactive element present in the application |
| [3.1.2 Language of Parts](http://www.w3.org/TR/WCAG20/#meaning-other-lang-id) | **Not Applicable** | Application content is available in English language only. There is no change in language throughout the application. |
| [3.2.3 Consistent Navigation](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-locations) | **Supports** | Repeated components are occurring in the same order on every page of the application, which helps screen reader and cognitive user to predict the location of different web elements on each page. |
| [3.2.4 Consistent Identification](http://www.w3.org/TR/WCAG20/#consistent-behavior-consistent-functionality) | **Supports** | Elements that have the same functionality across multiple pages in the application have same labels or same name. |
| [3.3.3 Error Suggestion](http://www.w3.org/TR/WCAG20/#minimize-error-suggestions) | **Supports** | Feedback/ Error messages are descriptive enough for users to understand and resolve the problem. |
| [3.3.4 Error Prevention (Legal, Financial, Data)](http://www.w3.org/TR/WCAG20/#minimize-error-reversible) | **Not Applicable** | This success criterion is related to legal commitment, financial data, etc., which involves serious risk, if no option, is provided for user to review or revert the data before submission. However, application does not have any such forms, where such risk is associated. |
| [4.1.3 Status Messages](https://www.w3.org/TR/WCAG21/#status-messages) (Level AA 2.1 only) | **Supports** | Screen reader notifies about success messages or results of an action in the application. |

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## Legal Disclaimer

*Include your company legal disclaimer here, if needed.*